














## 1. I am...

Response	Chart	Percentage	Count
Male		38%	52
Female		62%	84
<b>Total Responses</b>			<b>136</b>





## 2. My age is...

Response	Chart	Percentage	Count
Younger than 20		0%	0
20 – 29		19%	26
30 – 39		32%	43
40 – 49		23%	31
50 – 59		16%	22
60 – 69		10%	13
Older than 69		1%	1
<b>Total Responses</b>			<b>136</b>








## 3. I am (choose the most relevant option):

Response	Chart	Percentage	Count
A student		37%	50
Member of the staff at NWU		56%	76
Associated with or study at another university		2%	3
Associated with an outside institution		5%	7
<b>Total Responses</b>			<b>136</b>

## 4. Where is your workplace?

Response	Chart	Percentage	Count
Potchefstroom		71%	96
Mafikeng		1%	1
Vaal Triangle		4%	6
Other		24%	33
<b>Total Responses</b>			<b>136</b>









## 5. Indicate in which category you made use of SCS's service

Response	Chart	Percentage	Count
Undergraduate studies		0%	0
Honours studies		0%	0
Masters studies		39%	53
Doctoral Studies		27%	37
Research (publication in a research journal)		24%	33
Report		2%	2
Other, please specify...		8%	11
<b>Total Responses</b>			<b>136</b>

## 6. Have you ever used SCS before for another project?

Response	Chart	Percentage	Count
Yes		48%	64
No		52%	69
<b>Total Responses</b>			<b>133</b>

## 7. Which consultant(s) assisted you with advice and/or did your data processing?

Response	Chart	Percentage	Count
Dr. S.M. Ellis		69%	86
Prof. H.S. Steyn		12%	15
Mrs. J.W. Breytenbach		10%	12
Mrs. M. van Reenen		4%	5
Mrs. E. Fourie		8%	10
Mr. S. Ndzukuma		6%	7
Mrs. M. Cockeran		12%	15
Mr. S. Liebenberg		6%	7
<b>Total Responses</b>			<b>124</b>





## 8. To what extent did the consultant(s) at the first meeting...

	Poor	Average	Good	Excellent	Total Responses
Show understanding and interest in the problem	0 (0.0%)	2 (1.6%)	33 (26.4%)	90 (72.0%)	125
Collect enough relevant information about the problem	1 (0.8%)	4 (3.2%)	35 (27.8%)	86 (68.3%)	126
Suggest suitable statistical analyses to solve the problem	0 (0.0%)	2 (1.6%)	26 (21.0%)	96 (77.4%)	124




### 9. To what extent did the consultant(s) in subsequent meetings...

	Poor	Average	Good	Excellent	Total Responses
Keep to the scheduled dates	0 (0.0%)	1 (0.8%)	24 (19.5%)	98 (79.7%)	123
Convey the statistical results in an understandable manner	2 (1.7%)	7 (5.9%)	27 (22.7%)	83 (69.7%)	119
Make suggestions regarding the reporting of the statistical results	2 (1.7%)	8 (6.6%)	27 (22.3%)	84 (69.4%)	121




### 10. To what extent was it possible for you to make contact with at least one person at SCS during office hours?

Response	Chart	Percentage	Count
Always		63%	78
Mostly		33%	40
Sometimes		4%	5
Seldom		0%	0
<b>Total Responses</b>			<b>123</b>






### 11. To what extent were you satisfied with the time it took SCS to analyse the data?

Response	Chart	Percentage	Count
Very satisfied		71%	86
Satisfied		28%	34
Not satisfied		2%	2
<b>Total Responses</b>			<b>122</b>




### 12. Would you recommend SCS to someone else?

Response	Chart	Percentage	Count
Yes		94%	117
Unsure, please provide a reason		4%	5
No, please provide a reason		2%	2
<b>Total Responses</b>			<b>124</b>

### 13. Would you make use SCS again if necessary?

Response	Chart	Percentage	Count
Definitely		86%	108
Likely		9%	11
Unlikely		3%	4
Definitely not		1%	1
Not applicable		1%	1
<b>Total Responses</b>			<b>125</b>

### 14. Overall, to what extent were you satisfied with the service offered by SCS?

Response	Chart	Percentage	Count
Very satisfied		78%	98
Satisfied		18%	23
Not satisfied		3%	4
<b>Total Responses</b>			<b>125</b>

### 15. Please indicate to what extent did SCS add value towards your study or project with regards to:

	To a large extent	To some extent	To a small extent	Not applicable	Total Responses
Planning	50 (41.3%)	36 (29.8%)	15 (12.4%)	20 (16.5%)	121
Analysis	94 (77.7%)	16 (13.2%)	3 (2.5%)	8 (6.6%)	121
Interpretation and reporting	70 (59.8%)	26 (22.2%)	10 (8.5%)	11 (9.4%)	117